

Christmas closure

Wishing you a merry Christmas



Issue 37 | Dec 2022

Keeping you updated on news in & around Spitalfields



inside sha.

www.spitalfieldsha.co.uk

The office will be closed for the festive season from 1pm Friday 23rd December 2022 until 9:30 am Tuesday 3rd January 2023. During this time, we will only be dealing with emergencies.

If you are a resident of Pedley Street and have heating or hot water issue, please call switch2 on 0333 321 2010.

For all other resident call Robert Heath on 020 8336 6767 for emergency heating and hot water issues.

For:

Water failure or sewer flooding

Call Thames's water on 0800 316 9800.

Mains gas leak

Call the National Grid Emergency line on 0800 111 999

Power cut

Please call U.K Power Networks on 0800 316 3105

For all other emergencies please call 020 7392 5400 and press 1 to be transferred to Spitalfields Housing Associations' out of hours emergency service.

From all at Spitalfields Housing Association we would like to wish you a Happy.

What is other emergency repair?

- Total loss of water supply (Check with neighbour first)
- Fire Damage
- Total loss of electricity power. (Check with neighbour first)
- Breaches of security of outside doors and windows
- Unsafe power or lighting socket, or electrical fittings.
- Blocked or leaking foul drain, soil stack, or (where there is no other working toilet in the dwelling house) toilet pan. (If from main manhole/shared gully then please call Thames water)
- Burst pipes, overflows (serious water leaks that cannot be contained)
- Rain water pouring in
- Flooding
- Offensive or racist Graffiti
- Car park gate not opening.
- Lift Breakdown.
- Electric Heating and hot water
- Storm damage
- Communal or main entrance door not opening.

All other jobs will be done when the office re-opens in the New Year.

Only essential works will be carried out to make safe any risks. All further jobs will be commissioned after the Christmas break.

Note: any non-emergency repairs can still be reported online via <http://www.spitalfieldsha.co.uk/yourhome/report-a-repair/>