

V4 LC

Dear Applicant,

**moveUK - HOUSING MOBILITY SERVICES**

I am writing to let you know that the housing mobility service you applied for is changing. These services have previously been provided by Scout Solutions Projects Ltd under the 'moveUK' brand. The services include the LAWN mobility Scheme, the Seaside and Country Homes Scheme, Homeswap (the UK-wide mutual exchange register) and the Homes Mobility Scheme.

Communities and Local Government, the government department responsible for these services, has ended the arrangement with Scout Solutions Projects Ltd. We are in discussions with alternative providers.

If you registered for **Homeswap - the UK wide mutual exchange register and/or the Homes Mobility Scheme**, unfortunately these schemes are no longer available. Information about other housing mobility schemes and other housing and local area information can be obtained using the government information website **[www.direct.gov.uk/socialhousing](http://www.direct.gov.uk/socialhousing)**. You will need to make a new application to alternative mobility services, if the other services which are available meet your requirements. You can still apply to move home through your existing landlord or local council. However your landlord or local council may have limited opportunities to facilitate moves to other areas.

In addition to providing details of housing mobility schemes, the 'www.direct.gov.uk/socialhousing' website also provides links to a range of other housing related services (i.e. Homebuy, Right to Buy and Low Cost Home Ownership schemes) other Government services such as the Jobcentre Plus database with job vacancies throughout the UK, and a variety of pages relating to local information (i.e. schools, hospitals and local amenities).

If you live in London and you registered for the **LAWN Mobility Scheme, or the Seaside and Country Homes Scheme** with moveUK (directly or through your landlord), you do not need to do anything at present. Communities and Local Government are in discussion with alternative providers. For a short period, London Councils (who act on behalf of all London Boroughs to develop policy, and run a range of services for Londoners) will operate a helpline if you have urgent queries about your application. London Councils are not providing a full service and will only be able to provide limited information.

Communities and Local Government will be writing to tenants in due course to give more information on how the LAWN Mobility Scheme and the Seaside and Country Homes Scheme will be delivered in future. In the next few months, a number of changes will be made to the way landlords and customers access mobility services. It is an exciting time but it is also a period of transition, and we will be providing information on these changes to keep you up to date with the new arrangements.

Yours faithfully

SPITALFIELDS HOUSING ASSOCIATION